

## **Government degree College**

### **Grievance Redressal cell**

The grievance procedure is a mechanism to redress any issues that a student may have with the college. The cell addresses such grievances within the framework of the rules and the regulations of the college. It enquires and analyses the nature and pattern of the grievances in a strictly confidential manner. Matters are disclosed to only those who have a legitimate role in resolving the matter. Emphasis on procedural fairness is given with a view to the right to be heard and right to be treated without bias. Our college has a separate grievance redressal cell which takes necessary steps to deal with the various problems of the students, teachers and non-teaching staff members. A complaint box is kept within the college premises to encourage the students to give their feedback or large complaints. The cell often conducts meetings to resolve the issues faced by students or any staffer. The grievance cell Aims to promote and maintain a conducive and unbiased educational environment within the campus.

#### **The aims and objectives of grievance redressal cell are:**

1. To support the students in various ways for making their experiences in college favorable for further growth in their life.
  2. To maintain response you accountable and transparent system.
  3. Ensure effective solution to the student grievances with an impartial and fair approach.
  4. To guide the students in ways and means to redress their problems.
  5. To create feeling of harmony among students, faculty members and administration.
  6. To restrict the students from indulging in unlawful activities.
  7. To promote respect of Human Rights and dignity among the students of the institution.
- Our college has also provided a hyperlink on the official college website where students particularly females can register their complaints without revealing their identity.

#### **Rules and responsibilities**

Grievance redressal cell has been dealing with the following matters,

1. Grievance of students/ faculty stakeholders
2. Sexual harassment complaints
3. Complaints about raging.
4. Complaints about violating norms of the institution.

#### **Grievance Redressal Committee Cell Of GDC Anantnag**

1. Prof Mubashir Koul (Convenor)
2. Dr Kaneez Fatima (Co- Convenor)
3. Ms Yasmeena Yousuf (Member)
4. Ms Masroofa Qadir (Member)
5. Ms Rehana Akhter (Member)
6. Prof Zahid Gulzar (Member)
7. Prof Altaf Hussain Mir (Member)

